

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 07<sup>th</sup> day of February' 2024**

**C.G.No.91/2023-24/Kadapa Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G.Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. A.V. Subba Rao, Rajiv Gandhi Nagar,  
Mydukur, Kadapa Dt.

Complainant

***AND***

1. Dy. Executive Engineer/O/Mydukur
2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint during Vidyut Adalat conducted at Mydukur on 20.12.2023 stating that 11 KV electrical line is passing over on their houses located at Rajiv Gandhi Nagar, Mydukur posing threat to their lives and they reported the same to the respondents but there was no response.



02. The said complaint was registered as C.G.No.91/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they conducted field verification and noticed that the electrical lines are passing over the houses located at Rajiv Gandhi Nagar, Mydukur without flow of power and hence they dismantled the said line and resolved the grievance of the complainant. The respondents also submitted a copy of the letter from the complainant in which he stated that his grievance was redressed by the respondents.
03. Heard both the parties through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the complainant during the enquiry stated no objection to close his complaint as his grievance was resolved by the respondents.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramaachandra Nagar,




Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of February'2024.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

  
Member (Independent)

07/02/2024  
Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

